

## **CABINET – 18TH MARCH 2015**

## SUBJECT: RESPONSE REPAIRS POLICY

## REPORT BY: ACTING DIRECTOR OF CORPORATE SERVICES AND SECTION 151 OFFICER

- 1.1 The attached report was presented to the Policy and Resources Scrutiny Committee on 3rd March 2015 and considered and endorsed by the Caerphilly Homes Task Group on the 11th December 2014. It detailed the proposed implementation of a Response Repairs Policy for all Council properties. Response repairs are defined in the policy as repairs that are required by tenants to existing elements of their property and tenants need to be aware of the arrangements the Council has in place for providing this service.
- 1.2 It is intended that the revised policy will be published on the Housing website and will be supported by detailed internal procedures and practices applied uniformally across the housing service. It will be revised every three years, unless there is an earlier change in legislation.
- 1.3 Having fully considered the report and the recommendation contained therein, and in taking into account the proposals within the rechargeable repair policy, it was moved and seconded that it be recommended to Cabinet that the introduction of a Response Repairs Policy be supported.

RECOMMENDED to Cabinet that the recommendation of the Caerphilly Homes Task Group to support the introduction of a Response Repairs Policy be endorsed.

- 1.4 Members are asked to consider the recommendations.
- Author: Helen Morgan, Senior Committee Services Officer

Appendix - Policy and Resources Scrutiny Committee Report (8) dated 3rd March 2015.